



Missed Opportunities and Abandoned Ambitions: Understanding and Combating Student Melt	Brief description of the session - There are some incoming freshmen who have taken all the necessary steps to start college, but simply disappear over the summer. And, there are currently enrolled students who have done what it takes to persist, but leave school due to verification roadblocks. Both sets of students are opposite sides of the same "student melt" coin, resulting in lost opportunities for both college and learner. So what can we do to combat melt? This half-hour session provides a brief overview of the melt phenomenon, using curated research to highlight some of the root causes and issues, as well as steps we can take to raise awareness and identify strategies to help students get to and through college.	Inceptia	3/10/20	9:30 AM	<a href="https://www.inceptia.org/resource-center/webinar-mar-2020/">https://www.inceptia.org/resource-center/webinar-mar-2020/</a>
Loan Rehabilitation: A Second Chance for Borrowers	Borrowers who default on their federal student loans face numerous financial and even emotional consequences. They lose access to Title IV aid, their credit score will drop, and they risk seizure of their tax refund and wage garnishment—all which can lead to emotional distress and other issues. Fortunately, borrowers have a chance for a fresh start. Join us as we discuss the details of loan rehabilitation, what borrowers should consider before rehabilitating, and how Cohort Catalyst®, our default management service, can get your defaulted borrowers back on track.	Attigo (Ascendium)	3/10/20	12:00 PM	<a href="https://www.attigo.com/smart-sessions-0-0-0">https://www.attigo.com/smart-sessions-0-0-0</a>
The Transfer Entitlement (E2) Cal Grant Program	This webinar for college financial aid administrators discusses eligibility requirements of the Transfer Entitlement Cal Grant, including the awarding process, transfer scenarios, and how to identify and clear AB 840 verification flags in WebGrants.	CSAC	3/11/20	3:00 PM	<a href="https://zoom.us/meeting/register/vJAr-c-urqT4tz74s_6PtLhSazi7RhSyq6w">https://zoom.us/meeting/register/vJAr-c-urqT4tz74s_6PtLhSazi7RhSyq6w</a>
Income-Driven Repayment Plans	In this session we will provide an overview of Income-Driven Repayment Plans. We'll cover the eligibility requirements, discuss pros and cons and explore strategies for explaining repayment plans to your student borrowers.	FedLoan Servicing (PHEAA)	3/12/20	11:00 AM	<a href="https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&amp;service=6">https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&amp;service=6</a>
Verification for 2020-21: What's New, What's Not, What's Next	Are you ready for 2020-21 Verification? Since not a lot has changed, College Aid Services will provide a high-level overview of what's ahead for the 2020-21 verification process.	College Aid Services	3/18/20	2:00 PM	<a href="https://mailchi.mp/collegeaidservices/webinar2021verification">https://mailchi.mp/collegeaidservices/webinar2021verification</a>
Sharpening Your Skills for Tough Conversations	Having tough conversations, whether it's with your staff, co-workers, or students, are never easy. They can make you feel nervous or stressed—however tough conversations are inevitable in every work environment. Your ability to diffuse anger and frustration during tough conversations and create a problem-solving approach is an important skill to have. During this session we'll help you sharpen your skills for handling tough conversations positively and effectively with proven techniques.	Attigo (Ascendium)	3/19/20	12:00 PM	<a href="https://www.attigo.com/smart-sessions-0-0-0">https://www.attigo.com/smart-sessions-0-0-0</a>

Cal Grant 101	This webinar is an overview of the Cal Grant program and is geared towards newer financial aid professionals or anyone simply looking for a refresher. This session will provide updates and a summary of the Cal Grant application process, general eligibility requirements, AB 540 eligibility, the different award cycles and Cal Grant program types: A, B and C.	CSAC	3/19/20	2:00 PM	<a href="https://zoom.us/meeting/register/upMgf-yhpzMpgO2vrHj_6MzTnxuBg-i6w">https://zoom.us/meeting/register/upMgf-yhpzMpgO2vrHj_6MzTnxuBg-i6w</a>
911 Financial Emergencies That Most Americans Cannot Afford	Start with a dime and let's learn about how to save for the emergencies that can happen to most of us at any time and without warning. Can you cover a \$400, \$500 or a \$1,000 emergency? Savings can be simple but often we find it difficult. During this webinar we will share savings techniques to get you started. It's time to start saving for a rainy day!	ECMC	3/25/20	10:00 AM	<a href="https://www.ecmc.org/schools/training.html">https://www.ecmc.org/schools/training.html</a>
Education Level (EL) Verifications	This webinar for college financial aid administrators explains how EL is tied to Cal Grant lifetime eligibility, & provides methods to identify and verify students flagged for EL Verification.	CSAC	3/26/20	11:00 AM	<a href="https://zoom.us/meeting/register/upUofuitrDluG86-omYRHpfN6ze4c4HQYw">https://zoom.us/meeting/register/upUofuitrDluG86-omYRHpfN6ze4c4HQYw</a>
Public Service Loan Forgiveness	Join us as we provide an overview of the Public Service Loan Forgiveness program. As the sole servicer for Public Service Loan Forgiveness, we will review the eligibility requirements, the application process, borrower experience, and resources for our school partners. We will also discuss the new PSLF Help Tool and TEPSLF	FedLoan Servicing (PHEAA)	3/26/20	11:00 AM	<a href="https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&amp;service=6">https://pheaa-events500.webex.com/mw3300/mywebex/default.do?siteurl=pheaa-events500&amp;service=6</a>